

# DisAbility Rights Idaho

## Client Service Survey

Please take a few minutes to fill out this confidential survey

Do you feel that DRI staff responded promptly to your initial service request?  Yes  No

Do you feel that the services provided by DRI staff in your case were timely?  Yes  No

Did DRI staff listen to your concerns?  Yes  No

Did DRI staff explain what they could or could not do in your case?  Yes  No

Did DRI staff follow through on your case?  Yes  No

Did DRI staff seem familiar with relevant laws?  Yes  No

Did DRI staff keep you up to date on the progress of your case?  Yes  No

Did you feel comfortable working with DRI staff?  Yes  No

Please rate your overall satisfaction with the service you received from DRI.

Not Satisfied

Satisfied/OK

Very Satisfied

Who was your contact person at DRI?

If a new concern arose, would you contact DRI again?  Yes  No

Comments:

Fax completed form to: (208) 336-5396 or mail to:

DisAbility Rights Idaho  
4477 Emerald Street, Suite B-100  
Boise, ID 83706-2066

If you need this survey in an alternate  
format, please call toll-free  
1-866-262-3462 (V/TDD)

DisAbility Rights Idaho is a private non-profit, primarily funded by special federal grants. Due to limited funding in each program, we must establish specific goals and objectives on an annual basis. In order to better meet the needs of our clients, we would appreciate your comments on our current goals and objectives, and your ideas for future goals and objectives. Thank you.